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eGov Project

www.eGov.org.mk

eGov Project
Implemented by:
Internews
Dane Krapcev 18
1000 Skopje
Republic of Macedonia
Phone:
+389 2 3231 104
Fax:
+389 2 3220 636
info@eGov.org.mk

e-Distributions Site Builder

Online system for distribution of various state benefits

www.raspredelba.gov.mk

Purpose

To offer to the government institutions a “site builder” for electronic, automated distribution of various state benefits which reduces bureaucracy and enables any government institution to distribute benefits in a fully fair and transparent manner that the citizens can trust.

Application functionalities

The Site Builder incorporates all necessary features to check if applications are valid and to calculate the ranking list based on the criteria developed for that specific distribution. It enables obligatory online applications but can be also used if applications have been submitted on paper. It is simple enough for any trained person to adapt to the need of almost any specific distribution process.

Users

- All government institutions
- All citizens of the Republic of Macedonia

Specific benefits

- Easy to use system for the institutions as well as for the applicants
- Open access 24/7
- Transparent and non-subjective evaluation of all applications based solely on the predetermined criteria
- Ability to collect information regarding applicants that could be used in the planning process for next distributions
- NGO community included in monitoring both distributions and evaluations marked the system as a revolution in the government services offered to the citizens

Status

The Site Builder is being used by the Ministry of Education for many distributions, such as of places in student dormitories, student scholarships and loans. All distributions included mandatory electronic submission of applications. The application was also used by the Ministry of Transport and Communications to distribute the so called “social apartments” to citizens with low income.