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eGov Project

## Application for Export/Import Licenses and Quotas - EXIM

[www.exim.gov.mk](http://www.exim.gov.mk)

### **Purpose**

The application for export/import licenses and quotas (EXIM) significantly facilitates the process companies have to go through to get licenses or quotas they need to perform foreign trade operations. EXIM is part of the Single Window and integrated border management concept implemented by the Government of Macedonia through the Customs Administration as a leading agency and it is foreseen to become an important trade facilitator for the business community.

### **Application functionalities**

EXIM is a single portal that enables businesses to electronically submit applications and obtain export, import and transit licenses from the government institutions involved in the process of international trade regulation. In addition to licenses, businesses can through EXIM apply for tariff-rate quotas distributed to the applicants on "first come, first served" basis. The system tracks the process of issuing and usage of licenses and quotas providing performance information to the institutions and to the companies.

### **Users**

The use of the system is mandatory for the Customs Administration and the fifteen government institutions, and optional for the trading community.

### **Specific benefits**

- Availability of the service 24/7
- Time and cost savings due to electronic submission of applications
- Increased efficiency by participating institutions in the process of issuing of licenses
- Standardized and harmonized data that can in the future be further exchanged
- Electronic tracking of the issued licenses
- Online application and transparent electronic distribution of tariff-rate quotas

### **Status**

EXIM was launched in November 2008 and ever since the number of its users is permanently increasing. The eGov Project and the Customs Administration plan to develop additional modules that will further expand EXIM functionalities. These modules will be completed in year 2010.

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